

QUALITY POLICY

The company HAKEL spol. s r.o., which designs, develops, manufactures and sells surge arresters, insulation monitoring devices and voltage limiters for railways, is committed to fulfilling the expectations of its customers in all of its activities by adhering to the following individual principles:

- To offer its customers high-quality products and services that meet their requirements and ensure their satisfaction.
- To continuously monitor market developments and customer requirements, and to constantly seek out and implement suggestions for improvement based on the obtained findings.
- To search for ways to increase the turnover and efficiency of all of the company's departments.
- To continuously improve the level of the company infrastructure and manufacturing technology in order to enhance product quality and to increase customer satisfaction.
- To maintain open communication and long-term collaboration with customers, suppliers, and other interested parties.
- To aim for long-term improvement and enhancement of the company's performance and the quality of its products and services.
- To provide employees with an optimum work environment and conditions for their further development and education.
- To observe legislative and other requirements and to apply them to the operations of the whole company.

The quality policy is binding for all employees of HAKEL spol. s r.o. and is regularly reviewed to ensure that it meets the needs and current status of the company and leads to constant improvement.

Hradec Králové, 1 March 2018


Pavel Hudec
Chief Executive Officer

